



SUPERIOR COURT OF CALIFORNIA, CONTRA COSTA COUNTY
ALTERNATIVE DISPUTE RESOLUTIONS PROGRAM OFFICE

We value your comments — Thanks for taking 5 minutes to complete this survey! Please email this form to: adrweb@contracosta.courts.ca.gov , fax (925) 608-2109
or mail: ADR Program, P.O. BOX 911, Martinez, CA 94553

COURT SETTLEMENT MENTOR PROGRAM SURVEY

Case Name: _____ Case No.: _____

1. Please tell us your relationship to this case.

- Plaintiff (person filing lawsuit) Defendant (person being sued) Other _____
 Counsel for Plaintiff Counsel for Defendant (Please specify – e.g.: claims rep)

2. Did your settlement mentor conference take place:

- Morning of trial Pre-issue conference Other

3. Please check the box next to the best answer for each question.

- a. Was this case resolved in the settlement mentor conference? YES NO
- b. If no, did the mentor help you to reach an agreement later? YES NO
- c. IF AGREEMENT REACHED LATER, what process did you use?
 Settlement Mentor conference continued past 1 day Mediation
- d. Did the mentor make recommendations about the value of your case, or how you should settle your case? YES NO
- e. Was the settlement mentor process fair? (not biased for or against anyone) YES NO
- f. Were you able to explain your position fully? YES NO
- g. Do you think the mentor understood the important issues? YES NO
- h. Did the mentor help lower the cost of resolving this case? YES NO
- i. Did mentor reduce the time needed to resolve this case? YES NO

4. How would you rate this settlement mentor program experience?

- Excellent Good Fair Poor

5. Was the referral to the settlement mentor program

- Too early About right Too late

6. If you reached an agreement, how would you rate the agreement?

- Excellent Good Fair Poor

7. How many times have you used the settlement mentor program?

- 0 1-5 6-10 more than 10 times

8. How did this experience compare to other disputes where you did not use this program?

- Much better Better About the same Worse Doesn't apply

9. Would you want to use the settlement mentor program again or recommend it to others?

- Yes No

Do you have comments or suggestions?

