



SUPERIOR COURT OF CALIFORNIA, CONTRA COSTA COUNTY  
ALTERNATIVE DISPUTE RESOLUTIONS PROGRAM OFFICE

**We value your comments — Thanks for taking 5 minutes to complete this survey!**

Please email this form to: [adrweb@contracosta.courts.ca.gov](mailto:adrweb@contracosta.courts.ca.gov), fax (925) 608-2109 or mail:

ADR Program, P.O. BOX 911, Martinez, CA 94553

**COURT MEDIATION SURVEY**

Case Name: \_\_\_\_\_ Case No.: \_\_\_\_\_

**1. Please tell us your relationship to this case.**

- Plaintiff (person filing lawsuit)     Defendant (person being sued)     Other \_\_\_\_\_  
 Counsel for Plaintiff     Counsel for Defendant    (Please specify – e.g.: claims rep)

**2. Please check the box next to the best answer for each question.**

- a. Was this case resolved in mediation?  YES     NO
- b. If no, did the mediation help you to reach an agreement later?  YES     NO
- c. Did you resolve some of the issues in mediation?  YES     NO
- d. Did the mediator make recommendations about the value of your case, or how you should settle your case?  YES     NO
- e. Was the mediator fair? (not biased for or against anyone)  YES     NO
- f. Were you able to explain your position fully?  YES     NO
- g. Do you think the mediator understood the important issues?  YES     NO
- h. Did mediation lower the cost of resolving this case?  YES     NO
- i. Did mediation reduce the time needed to resolve this case?  YES     NO

**3. How would you rate this mediation experience?**

- Excellent     Good     Fair     Poor

**4. Was the referral to mediation**

- Too early     About right     Too late

**5. If you reached an agreement in mediation, how would you rate the agreement?**

- Excellent     Good     Fair     Poor

**6. How many times have you used mediation?**

- 0     1-5     6-10     more than 10 times

**7. How did this experience compare to other disputes where you did not use mediation?**

- Much better     Better     About the same     Worse     Doesn't apply

**8. Would you use mediation again or recommend it to others?  Yes     No**

**Do you have comments or suggestions?**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**May we share your responses / comments with the mediator?  Yes     No**