

CONTRA COSTA COUNTY FAMILY LAW FACILITATOR

GUIDE TO REMOTE SERVICES



Effective 4/6/2020, the Family Law Facilitator's Office will be temporarily suspending in-person services in all locations until further notice. Instead, we will be providing assistance by phone or email only at this time.

ASSISTANCE BY PHONE: (925) 608-2067

Self-Help services are available for certain family law issues by calling (925) 608-2067. Leave a message with your name, the name of the other parent, your case number, and a brief description of your issue. A staff member will return your call within 2 business days.

ASSISTANCE BY EMAIL: selfhelpfamilylaw@contracosta.courts.ca.gov

When you submit an email, please include your name, the name of the other parent, your case number, and a brief description of your issue. A staff member will contact you within 2 business days.

WHERE CAN I GET FORMS?

You can download forms at the following websites. Click on the links below:

- 1) [Contra Costa County Forms Packets](#): Go to 'Family Law Packets & Forms' and select the appropriate packet.
- 2) [Judicial Council Forms](#): The Judicial Council of California provides fillable forms that can be printed after you complete them on your computer.
- 3) [Odyssey Guide & File](#): A free online forms preparation program. Customers answer a series of questions and forms are generated at the end of the interview.

Note: Pre-printed Domestic Violence Restraining Order packets are still available for pick-up at Contra Costa Family Justice Centers, www.cocofamilyjustice.org. For hours of operation, please call the respective center: Richmond (510) 974-7200; Concord (925) 521-6366; Antioch (925) 281-0970.

SCOPE OF SERVICES:

You must not have an attorney in order to use the services of the Family Law Facilitator's Office. Staff in the Facilitator's Office can provide legal assistance to help you represent yourself in your court case, but cannot give you legal advice. If you want legal or strategic advice, you should speak to a private attorney outside the court. **Family Law Facilitators are not your attorneys.** Facilitators do not go to court with you and they are not responsible for the outcome of your case.