

# CONTRA COSTA COUNTY SELF-HELP CENTER



**EFFECTIVE 12/8/2020**

The Contra Costa County Self-Help Center is providing assistance remotely at this time. Please see below for available services.

## **FAMILY LAW**

The Family Law Facilitator's Office services will be available by using LiveChat or by leaving our office a voicemail message at (925) 608-2067.

### **LiveChat Hours**

Visit the Facilitator's Office webpage at: [www.cc-courts.org/family/flf.aspx](http://www.cc-courts.org/family/flf.aspx)

<b>Monday, Tuesday, Thursday</b>	<b>Wednesday, Friday</b>
8:30 a.m. to 12:00 p.m.  1:00 p.m. to 3:00 p.m.	8:30 a.m. to 12:00 p.m.

### **Voicemail**

If you do not have access to the internet, you can also leave the Family Law Facilitator's Office a voicemail message at (925) 608-2067. *Please note that this line is not answered live at this time.*

## **LANDLORD/TENANT (UNLAWFUL DETAINER), NAME CHANGES, AND CIVIL HARASSMENT**

If you need assistance with unlawful detainer, name change, or civil harassment restraining order issues, you can contact the Self-Help Center by emailing [selfhelpcivil@contracosta.courts.ca.gov](mailto:selfhelpcivil@contracosta.courts.ca.gov) or leaving a voicemail at (925) 608-2128.

## **GUARDIANSHIP AND LIMITED CONSERVATORSHIP**

If you need assistance with guardianship and limited conservatorship issues, you can contact the Probate Facilitator by leaving a message at (925) 608-2066 or by emailing [probfac@contracosta.courts.ca.gov](mailto:probfac@contracosta.courts.ca.gov).

## **SMALL CLAIMS**

If you need assistance with a small claims issue, you can contact the Small Claims Advisor by email at [smallclaims@contracosta.courts.ca.gov](mailto:smallclaims@contracosta.courts.ca.gov).

### **Be sure to do the following:**

When you send us an email or leave a message, please include your name, the name of the other party, your case number (if you have one), a brief description of your issue, and your contact information. A Self-Help Center staff member will contact you as soon as possible. Response times may vary due to the volume of emails or voicemails received.

### **SCOPE OF SERVICES:**

**You must not have an attorney** in order to use the services of the Self-Help Center. Staff in the Self-Help Center can provide legal assistance to help you represent yourself in your court case, but cannot give you legal advice. If you want legal or strategic advice, you should speak to a private attorney outside the court. **Self-Help Center staff members are not your attorneys.** Self-Help Center staff members do not go to court with you and they are not responsible for the outcome of your case.